



CARD PROCESSING EXPERT

Want to dive into the world of credit card payments? We've got the perfect opportunity for you! As part of our Card Solutions team, you will play an important role in how Advanzia provides flexible payment and credit solutions to our customers.

Get hands-on experience in the world of finance, payment and credit, working for an unconventional digital bank in the heart of Luxembourg!

This opportunity is a full-time CDI contract.

ABOUT THE JOB | Your responsibilities

- Maintain and enhance the configuration **of the card processing system** in close collaboration with internal stakeholders and the processing system provider
- Monitor and optimise authentication, authorisation, clearing and credit card account processing
- Enhance the bank's **digital capabilities** with instant account creation, digital card enrolment, tokenised transactions and digital customer support
- Maintain and update processing **system parameters**
- Design and implement credit **card processing solutions** in partnership with the processing provider
- Coordinate **service requests** and oversee **incident resolutions**
- **Manage SLAs** and monitor service quality
- Maintain relationships with **credit card schemes** and support the follow-up of **bulletins and mandates**

ABOUT YOU | Your background, skills and personality

- **Advanced academic degree** in Technology, Economics, or equivalent experience with a minimum of 5 years' experience
- Good knowledge of **credit card issuing/acquiring** and processing environments
- Proficiency in **business process documentation** and/or **technical solution design**
- **Strong analytical abilities** and communication skills
- **Fluency in English** is essential; proficiency in German, French, Spanish or Italian is a plus
- **Hands-on approach**: Willingness to roll up sleeves and get involved, demonstrating a down-to-earth attitude to get the job done
- **Collaboration and teamwork**: A natural team player who thrives in a flat organisational structure and actively contributes to the collective success of the team
- **Self-motivation and drive**: Highly dedicated and motivated to achieve both individual and team goals, with a commitment to excellence and continuous improvement
- **Ownership and accountability**: Demonstrates a proactive approach in taking responsibility for outcomes, with a focus on seeing projects through to delivery and completion



ABOUT ADVANZIA | The European digital bank

*Avanzia Bank's **mission** is to make finance easier and more inclusive by offering simple, smart and user-friendly payment and credit solutions that provide financial flexibility and deliver added value for our customers. Our way of working is guided by responsible lending, open communication and teamwork in cooperation with employees, business partners and customers.*

At Avanzia, we are committed to equal opportunities and embrace diversity as a driving force behind our success. We offer challenging projects in a dynamic, fast-paced environment, along with numerous opportunities for training and development, and a performance-driven bonus structure. Our benefits package includes Pluxee lunch vouchers, employee travel insurance, preferential rates on Avanzia products, as well as transportation and wellness allowances. Our zero-carbon Emerald building is designed to support employee health and wellbeing with various health programmes, access to our gym and after-work sports & social events available to all members of **#TeamAvanzia**.